



Straight Forward Technology

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📍 2/15 Suffolk St Capel Sound 3940

🏢 Straight Forward Group Pty Ltd: ABN 78643385184.

CCTV & Network Follow-up

Client

Hvezda Hair

Location

Not specified

EXPIRED

Expired: 29/01/2026

Quote

Job Number

JN5001

Expiry: January 29, 2026

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QUOTE SUMMARY

Follow-up work from computer repair visit: CCTV camera cable replacement, remote viewing configuration, and ISP transition consultation.

LABOUR

NEED PRICE

MATERIALS

NEED PRICE

OPTIONAL EXTRAS

\$0

TOTAL

\$0



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QUOTE DETAILS

One CCTV camera offline requiring cable replacement. Remote viewing not functioning – needs software configuration. Customer interested in switching from Telstra to Aussie Broadband.

ADDITIONAL INFORMATION

CUSTOMER DETAILS

Customer: Hvezda Hair and Beauty **Location:** Unit 2, 5 Napier Street, Rye VIC 3941

QUOTE DETAILS

This quote covers follow-up work identified during a recent computer repair visit. One **CCTV camera is currently offline** and requires cable replacement – this is more involved due to the existing system history. Additionally, the **remote viewing functionality** needs configuration to allow camera access from mobile devices.

We can also assist with evaluating a potential **switch from Telstra to Aussie Broadband**, though we've noted that voice services may be more complex through ABB given the current VoIP configuration limitations with the existing modem.

CCTV SYSTEM

Camera Cable Replacement

One camera in the existing CCTV system is currently offline. The cable run requires replacement, which is more involved due to the system's installation history. We will trace the existing cable path, install new cabling, and restore full camera functionality.

Remote Viewing Configuration

The NVR is recording correctly, but remote viewing via the mobile app is not functioning. This requires software configuration and potentially manufacturer support to resolve. Once configured, you'll be able to view live and recorded footage from your phone anywhere.

NETWORK & INTERNET

ISP Transition Consultation

You've expressed interest in switching from Telstra to Aussie Broadband. We can assist with evaluating this transition, though we've noted that voice services (your phone system) may require additional configuration or equipment changes when moving to ABB, as the current VoIP setup has limitations with the existing modem.



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BEFORE WE START

- Access to the existing CCTV system and NVR required
- Confirmation of camera location requiring cable replacement
- Login credentials for NVR remote viewing setup
- Decision on ISP switch timing (if proceeding)

ASSUMPTIONS

- Existing NVR is functioning correctly and only remote access configuration is needed
- Cable replacement can follow existing cable path without major structural work
- ISP transition is a separate scope item and may require additional quoting once decision is made